



Jarvis Individual and Family Plans User Guide

Updated: January 2026

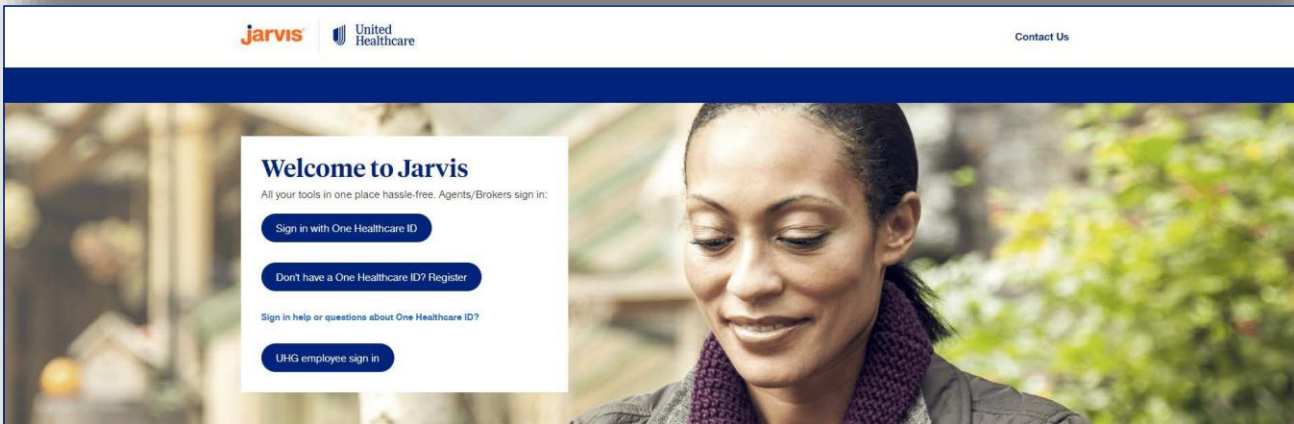




Jarvis User Guide

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Jarvis User Guide

Introductory Highlights

Introductory Highlights

Find what you need to know on demand, 24/7. The more you know about **Jarvis**, the better you will be able to take advantage of all the tools at your fingertips. **Jarvis** is your destination for:

- Book of business
- Application status
- Age-in and late payment reports
- Commission information and statements
- Guides, resources and FAQs
- UnitedHealthcare sales and marketing materials
- Agent training
- And more



Jarvis is mobile responsive on Apple and Android devices.

Jarvis Access

Signing in to Jarvis

First-time users creating a new Jarvis account:

- Go to www.uhcjarvis.com
- First-time users will need to create a One Healthcare ID by clicking 'Register'



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- Complete profile information and sign-in information
- Create your One Healthcare ID and password
- ID requirements:
 - Between 6 and 50 characters
 - At least one letter
 - No spaces
 - No letters with accents
 - None of these symbols: %+"&[]^'{}<>#;/;():.*=~
- Password requirements:
 - Between 8 and 100 characters
 - At least one uppercase letter
 - At least one lowercase letter
 - At least one number
 - No spaces
 - Do not use the "&" symbol
- Once you have successfully chosen a password and read the Terms of Use and Website Privacy Policy, click **'Continue'**

jarvis United Healthcare

Create One Healthcare ID

Already a User? [Sign In](#) * Required Fields

First Name*

Last Name*

Email Address*

Create One Healthcare ID* (Username)

Password*

Confirm Password*

Phone Number

+1

You must agree to the [Terms of Use](#) and [Website Privacy Policy](#) to use the One Healthcare ID service. If you do not agree, click Cancel and do not use any aspect of the One Healthcare ID service.

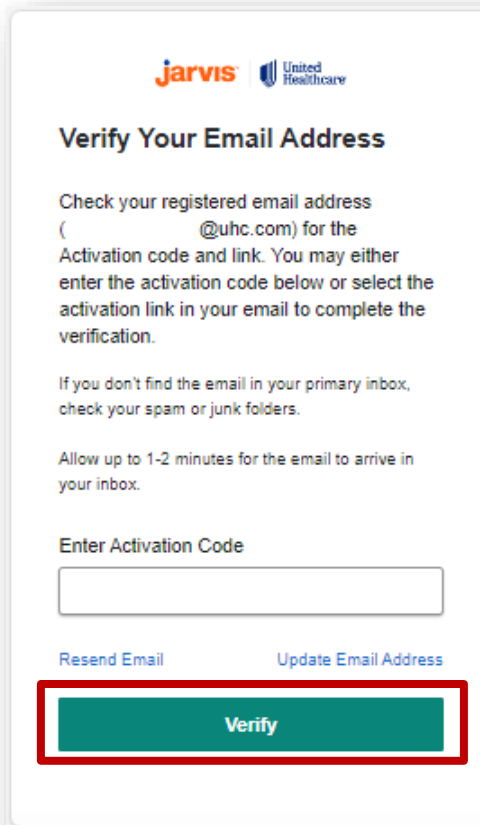
Continue

If you'd like assistance, contact support at **1-866-235-4095**.

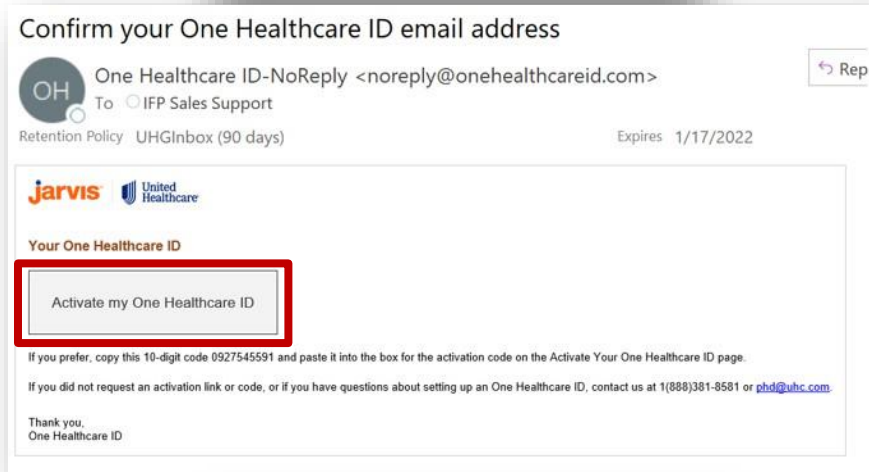


Jarvis User Guide

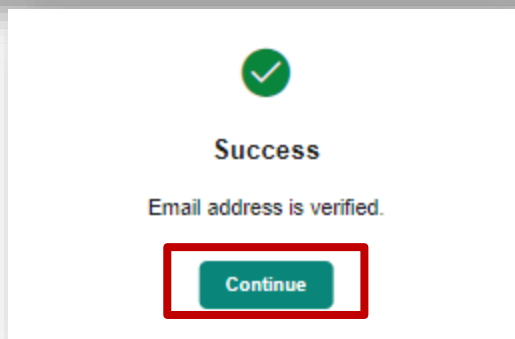
- Once you have clicked **'Continue,' Jarvis** will send an email from noreply@onehealthcareid.com to the address provided.
- Verify your email address to move forward



- Click the **'Activate my One Healthcare ID'** button to activate your account



- After activating your One Healthcare ID, a pop-up message will confirm that your email address is verified
- Click **'Continue'** and sign in to Jarvis



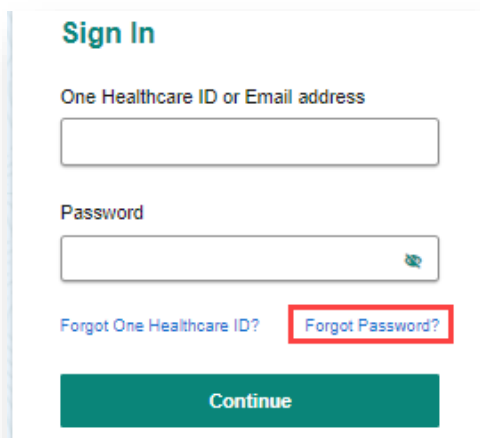
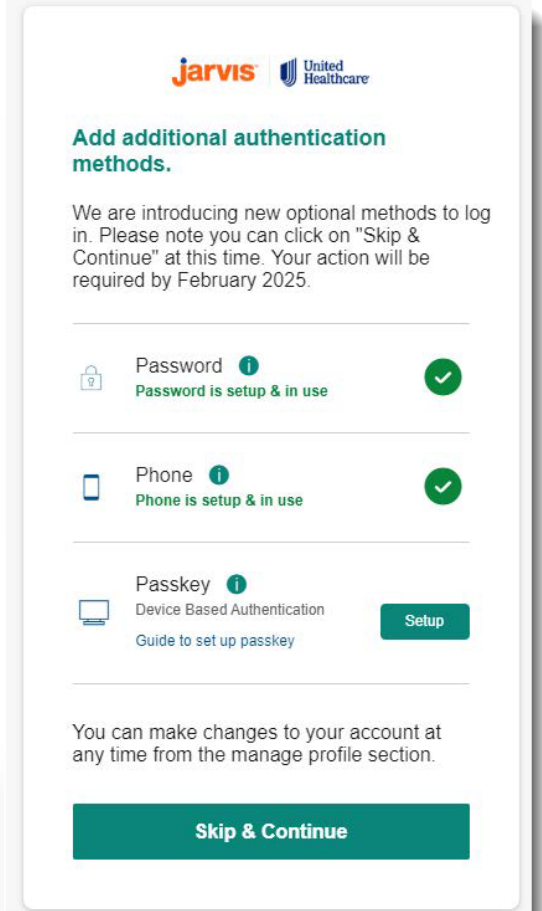
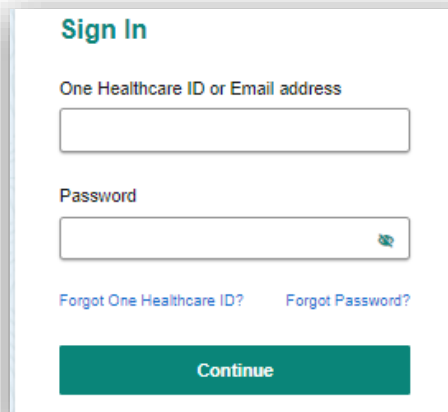
If you'd like assistance, contact support at **1-866-235-4095**.



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Returning Users:

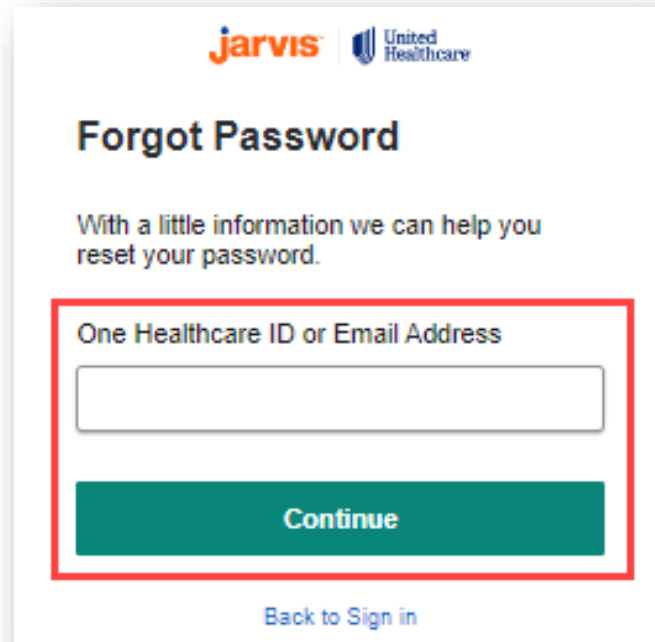
- Go to www.uhcjarvis.com
- Click 'Sign in with One Healthcare ID'
- Use your One Healthcare ID and password to sign in to **Jarvis**
- As an added security enhancement, users will be asked to verify their login by sending a code to their phone
- Additional methods of verification for passkey and phone authentication are also available (fingerprint and/or face ID)
- **Jarvis** accounts will lock for one hour after three failed login attempts. If you have reached three failed attempts, click 'Forgot Password'



Jarvis User Guide

Reset Password:

- Enter your email address or One Healthcare ID, and click **'Continue'**
- Select whether you wish to have a text message sent, receive a call, or answer security questions
- Follow the instructions if you selected text message, receive a call, or answer the two security questions accurately. All choices will prompt you to enter a new password



jarvis | United Healthcare

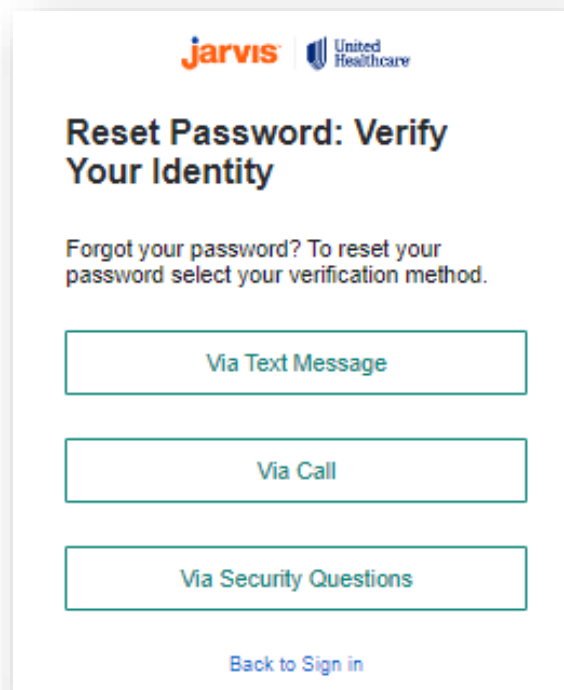
Forgot Password

With a little information we can help you reset your password.

One Healthcare ID or Email Address

Continue

[Back to Sign in](#)



jarvis | United Healthcare

Reset Password: Verify Your Identity

Forgot your password? To reset your password select your verification method.

[Via Text Message](#)

[Via Call](#)

[Via Security Questions](#)

[Back to Sign in](#)



If you'd like assistance or need help, contact support at **1-866-235-4095**.



Homepage

Homepage

The **Jarvis** homepage allows you to stay up-to-date with relevant news and other key information.

Navigate the site by any of these methods:

- Select an item on the toolbar and use the drop-down button
- Access your book of business and search for application status
- Access Late Payment and Age-in reports (Turning 26 and Turning 65)
- Use the customizable quick links sidebar to access helpful resources
- Access your account information by clicking your name in the top-right corner
- Need Help? Use the Producer Help Desk's (PHD) contact information or click "PHD Chat" to start a live chat session for assistance

The screenshot displays the Jarvis homepage interface. At the top, there is a navigation bar with the Jarvis and United Healthcare logos, and links for Agent Search, Agent Support Center, and Agent Name. Below the navigation bar is a search bar with the text "Search Jarvis".

The main content area is divided into several sections:

- Welcome:** A section with a user name, a WID field, and a button labeled "IFP Agent".
- Dashboard:** A grid of cards showing key metrics: "0 Pending Applications", "1 Approved Applications (Last 60 Days)", "218 UHC Members (Active Status)", "128 Late Payment", "34 Turning 26", and "29 Turning 65".
- Agent News:** A section with three news items: "In the Spotlight: Welcome info for members", "Member ID card reminder", and "New Resource: Broker Compass".
- Book of Business:** A table with columns for Name, Product, DOB, Phone Number, and Member Email. It shows 14218 Active and 5829 Inactive members. A "Go to Book Of Business" button is at the bottom.
- Quick Access:** A sidebar on the right with a "Favorites (0)" section and an "Agent Support (10)" section containing links like "CMS Rules for PY28", "OEP Selling Resources", "One Pass Select", "Sales Marketing Materials", "Member Onboarding Resources", "Provider Search", "Quote & Enroll", "UHC IFP Training", "PHD Inquiry Form", and "Pharmacy Locator".
- Need Help?:** A section at the bottom with a "PHD Chat" button, contact information for the Producer Help Desk (PHD) (Monday-Friday | 8am - 7pm CST), and phone numbers for English (866-235-4095) and Spanish (Presione la opción 2). The email address ACABrokerSupport@uhc.com is also provided.



Homepage

Account Information

Account information can be accessed from the homepage by clicking on the drop-down icon next to your name. Here you can access:

- Personal information such as primary address, phone, email, agent ID, party ID, agent type and agent level, etc., are located under the “Profile” tab
- Licensure and Appointments are alphabetical by state
 - It will list if you are licensed to sell, the licensure expiration date and if you are appointed
- If you have a ‘Downline Hierarchy,’ this information will be displayed
- Delegated access can also be viewed under this tab
- View Federally-facilitated Marketplace certification status

The screenshot displays the Jarvis homepage dashboard. At the top, there is a navigation bar with the Jarvis logo, United Healthcare logo, and links for Agent Search, Agent Support Center, and Agent Name (with a dropdown arrow). Below this is a secondary navigation bar with links for Home, Sales Tools, Applications, Commissions, Book of Business, and Knowledge Center, along with a search bar labeled 'Search Jarvis'. The main content area is divided into several sections: a 'Welcome' section with a user profile card for 'IFP Agent'; a 'Quick Access' sidebar on the right with a 'Favorites' section and a list of 10 items including 'CMS Rules for PY26', 'OEP Selling Resources', and 'One Pass Select'; a central dashboard with six statistics cards: '0 Pended Applications', '1 Approved Applications (Last 60 Days)', '218 UHC Members (Active Status)', '4201 Late Payment', '34 Turning 20', and '20 Turning 65'; and an 'Agent News' section with three articles: 'In the Spotlight: Welcome info for members', 'Member ID card reminder', and 'New Resource: Broker Compass'. Each article includes a date (Jan 23, 2026) and a 'Learn More' link.

Homepage

Account Information Continued

Personal Information

Here, you can find view your NPN, agent ID, party ID, agent type, agent level, contract status, and see what we have on file as your contact information. You can also add direct deposit information here.

The screenshot displays the Jarvis user interface for viewing and editing personal information. The top navigation bar includes 'Home', 'Sales Tools', 'Applications', 'Commissions', 'Book of Business', and 'Knowledge Center'. A search bar is located on the right. The main content area is titled 'Personal Information' and includes a sidebar with links: 'Personal Information' (highlighted), 'Licensure & Appointments', 'Certifications Status', 'Downline Hierarchy', and 'Delegated Access'. The main form contains the following fields:

- Primary Address
- Contact Phone
- Cell Phone
- Email
- National Producer Number
- Agent ID
- Party ID
- Agent Type
- Contract Status: Active
- Agent Level(s)

Below the main form is a section for 'Direct Deposit Information' with an 'Account Holder' field. An 'Edit Personal Info' button is located at the top right of the main form, and an 'Edit Direct Deposit Info' button is at the bottom right.





Homepage

Account Information Continued

Licensure & Appointments

Confirm your state licensure, appointments, and license expiration dates. On this page, your resident state will be highlighted.

  Agent Search Agent Support Center

Home Sales Tools Applications Commissions Book of Business Knowledge Center

Home > Account Info: Licensure & Appointments

Agent ID:

Personal Information **Licensure & Appointments**

Licensure & Appointments Certifications Status Downline Hierarchy Delegated Access

View All States Results per page 15

State	Licensed	Lic Exp Date	Appointed	Licensed & Appointed
Alabama	Yes	12/30/2026	Yes	Yes
Alaska	No	NA	No	No
Arizona	Yes	05/30/2027	Yes	Yes
Arkansas	No	NA	No	No
California	No	NA	No	No
Colorado	Yes	09/30/2026	Yes	Yes
Connecticut	No	NA	No	No
Delaware	No	NA	No	No



Jarvis User Guide

Homepage

Account Information Continued

Certifications

Confirm your state licensure, appointments, and license expiration dates. On this page, your resident state will be highlighted.

jarvis | United Healthcare

Agent Search Agent Support Center

Home Sales Tools Applications Commissions Book of Business Knowledge Center Search Jarvis

Home > Account Info: Certifications Status

Agent ID:

Personal Information **Certifications Status**

Licensure & Appointments

Certifications Status

Downline Hierarchy

Delegated Access

Certification History Sort by: Completion date newest to oldest

Showing 15 of 5 results

Year	Certificate Name	Completion Date
2026	Federally Facilitated Marketplace Certification	10/09/2025
2025	Federally Facilitated Marketplace Certification	10/11/2024
2024	Federally Facilitated Marketplace Certification	08/11/2023
2023	Federally Facilitated Marketplace Certification	09/30/2022
2022	Federally Facilitated Marketplace Certification	10/05/2021



Jarvis User Guide

Sales Tools

The Sales **Tools** tab is where you can find:

- Sales and Marketing Materials
- Quote and Enroll tool
- Age-In Details
- Off-Exchange and ICHRA
- Agent Compensation Disclosure information

The screenshot displays the Jarvis user interface. At the top left, the Jarvis logo and United Healthcare logo are visible. To the right, there are links for "Agent Search" and "Agent Support Center". A search bar labeled "Search Jarvis" is located in the top right corner. The main navigation bar includes "Home", "Sales Tools" (highlighted with a red box), "Applications", "Commissions", "Book of Business", and "Knowledge Center". A dropdown menu for "Sales Tools" is open, listing: "Quote & Enroll", "Age-In Details", "Agent Compensation Disclosure", "Off-Exchange and ICHRA", "eStore (UHOne Portal)", and "Sales and Marketing Materials". The dashboard features several key metrics: "Pended Applications" (0), "Approved Applications" (0, Last 60 Days), "UHC Members" (128, Active Status), "Late Payment" (0), "Turning 26" (0), and "Turning 65" (0). On the right side, there is a "Quick Access" section with "Favorites (0)", "Agent Support (10)", and a list of resources including "CMS Rules for PY26", "OEP Selling Resources", "One Pass Select", "Sales Marketing Materials", "Member Onboarding Resources", "Provider Search", "Quote & Enroll", "UHC IFP Training", "PHD Inquiry Form", and "Pharmacy Locator". The "Agent News" section at the bottom left contains three articles: "In the Spotlight: Welcome info for members" (Jan 23, 2026), "Member ID card reminder" (Jan 23, 26), and "New Resource: Broker Compass" (Jan 23, 2026).



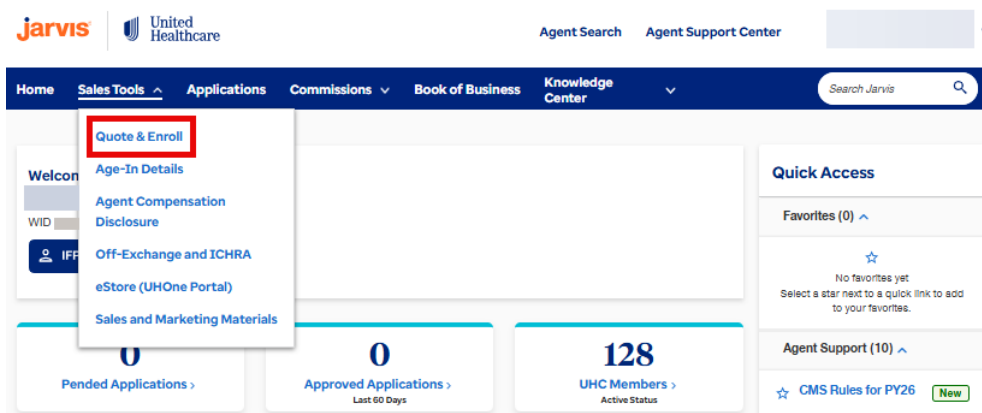
Sales Tools

Quote and Enroll

Quote and Enroll – This link connects you directly to the Quote and Enroll tool.

What is the Quote and Enroll tool?

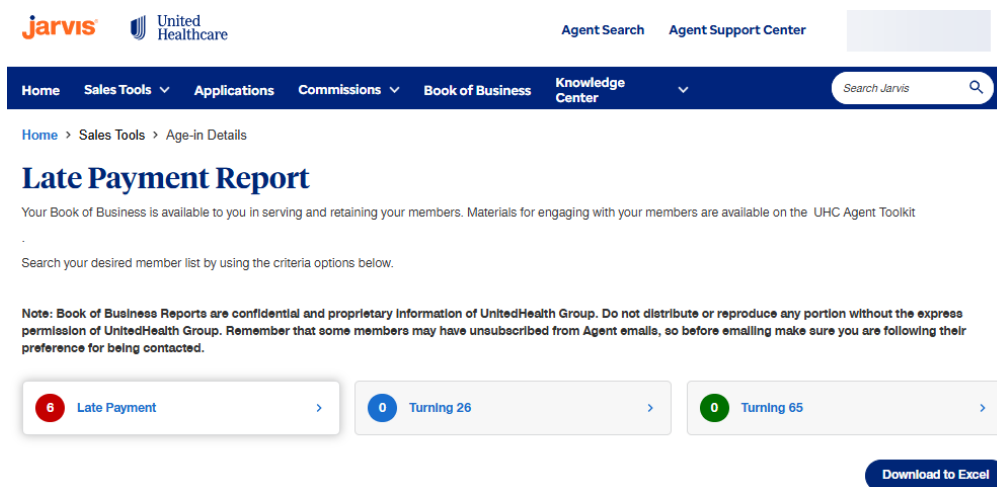
- User-friendly platform to quickly browse through available health insurance plan options
- Process applications, submit follow-ups and track statuses
- Synced with [healthcare.gov](https://www.healthcare.gov)



[Click here](#) to view the Quote and Enrollment Guide.

Age-In Details & Late Payment Report

Age-In Details & Late Payment Report – Here, you can quickly and easily identify your clients who may need additional support due to age-related changes to coverage. You can also identify clients who may be missing their monthly premium payment by viewing the late payment report.



Sales Tools

Agent Compensation Disclosure

Agent Compensation Disclosure – Here, you can find resources regarding the agent compensation disclosure requirements, including talking points and FAQs.

The screenshot shows the Jarvis website interface. At the top, there are logos for Jarvis and United Healthcare, along with links for Agent Search and Agent Support Center. A navigation bar includes Home, Sales Tools, Applications, Commissions, Book of Business, and Knowledge Center. A search bar is located on the right. The main content area shows a breadcrumb trail: Home > Sales Tools > Agent Compensation Disclosure. On the left, there is a sidebar menu with links for Sales & Marketing Materials, Quote & Enroll, Age-In Details, Agent Compensation Disclosure (which is highlighted), and Off-Exchange and ICHRA. The main heading is 'Agent Compensation Disclosure'. Below it, there are links for 'Agent Compensation Disclosure Requirements FAQ' and '2026 Plan Year Talking Points'. A box contains a link for 'Agent Compensation Disclosure Talking Points'.



[Click here](#) to view the Agent Compensation Disclosure Requirements FAQ.

Off-Exchange and ICHRA

Off-Exchange and ICHRA – Here, you can find information regarding Off-Exchange enrollment and ICHRA.

The screenshot shows the Jarvis website interface for Off-Exchange and ICHRA. The navigation bar is similar to the previous page. The breadcrumb trail is: Home > Sales Tools > Off-Exchange and ICHRA. The sidebar menu includes links for Sales & Marketing Materials, Quote & Enroll, Age-In Details, Agent Compensation Disclosure, and Off-Exchange and ICHRA (which is highlighted). The main heading is 'Off-Exchange and ICHRA Enrollment'. Below it, there is a section titled 'Off-Exchange Enrollment - Quote & Enroll' with the text: 'If you are working with a consumer that requests a non-subsidized, Off-Exchange plan in: Alabama, Arizona, Colorado, Florida, Georgia, Illinois, Indiana, Iowa, Kansas, Louisiana, Maryland, Michigan, Mississippi, Missouri, Nebraska, North Carolina, Ohio, Oklahoma, South Carolina, Tennessee, Texas, Virginia, Wisconsin and Wyoming, you can assist your consumer electronically through our Quote & Enroll tool. Once logged in, click on "Quote Off-Ex Medical" in the upper right-hand corner of the dashboard.' A blue button labeled 'Launch Quote & Enroll' is present. Below this, there is a link: 'For information on Off-Exchange enrollment, please review our Quote and Enrollment guide by going to Knowledge Center > Training and Guides.' Another section titled 'Individual Coverage Health Reimbursement Arrangement (ICHRA)' follows, with text: 'Your ICHRA members might need help with changing their Agent of Record (AOR), understanding their options if they lose their ICHRA, or amending their Off-Exchange plan. You can download and provide the forms below to guide them through these processes.'



[Click here](#) to view the Off-Exchange Enrollment guide.



Sales Tools

IFP Sales and Marketing Materials

UnitedHealthcare Sales and Marketing Materials – Here, you will find resources to support every stage of the member journey from prospecting new clients to renewing existing ones with tools designed to enhance engagement, drive clinical outcomes, and provide ongoing support.

Marketing and enrollment materials may vary by state (i.e., they may be state-specific).

IFP Sales & Marketing
Quick-to-access Information for benefits, tools and resources

Sales and Marketing Materials

Welcome to UnitedHealthcare Individual & Family Plans Sales and Marketing Materials page. Here, you will find resources to support every stage of the member journey from prospecting new clients to renewing existing ones with tools designed to enhance engagement, drive clinical outcomes, and provide ongoing support.

Prospecting Tools

In this section, you'll find materials to help attract new clients, benefit flyers, postcards, and the Clarity Guide. These assets are designed to educate consumers on ACA coverage, UHC IFP benefits, and more. Materials are sectioned out for National and Sanitas specific use. Each item allows you to add your personal contact information for tailored outreach.

Prospecting | Member Onboarding | Member Engagement | Member Clinical | Member Renewal | Additional Resources

Flyers

- Why UHC Flyer [↗](#)
- Vision, Dental Flyer [↗](#)
- Clarity Guide - National [↗](#)
- Copay Focus Flyer [↗](#)
- Why UHC Flyer - Spanish [↗](#)
- Vision, Dental Flyer - Spanish [↗](#)
- Clarity Guide - National - Spanish [↗](#)
- Copay Focus Flyer - Spanish [↗](#)

Sanitas

- Sanitas Clarity Guide [↗](#)
- Sanitas Partnership FAQ Flyer [↗](#)
- Sanitas Commercial Video [↗](#)
- Sanitas Clarity Guide - Spanish [↗](#)
- Sanitas Partnership FAQ Flyer - Spanish [↗](#)
- Sanitas Commercial Video - Spanish [↗](#)



Applications

Applications

- View your customer's application status and recent activity at any time. This will improve tracking of your business and bring awareness to necessary actions, ensuring enrollment effectuation.

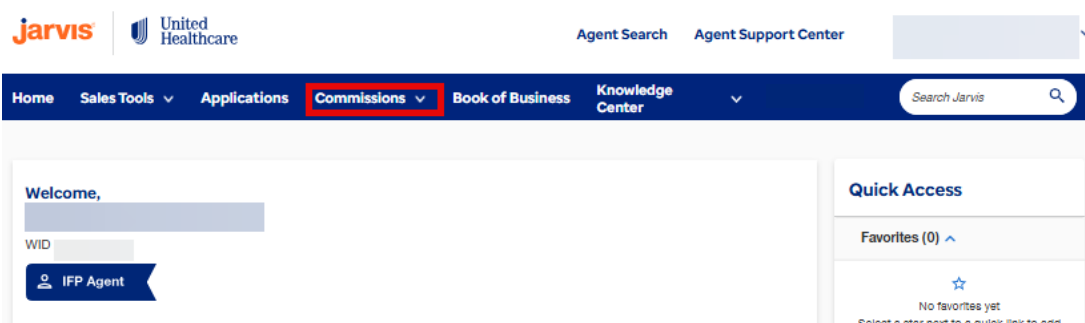
The screenshot shows the Jarvis Applications page. At the top, there are logos for Jarvis and United Healthcare, along with navigation links for Agent Search and Agent Support Center. A dark blue navigation bar contains links for Home, Sales Tools, Applications (highlighted with a red box), Commissions, Book of Business, and Knowledge Center. A search bar is also present. Below the navigation bar, the page title 'Applications' is displayed. A summary section shows 41 total applications, with 36 Approved, 0 Action Required, and 0 Not Approved. Below this is a table with columns for Applicant Name, Product, Status, and Status Reason. The table shows five rows of data, with the fourth row having a status of 'Application Pending Payment'.

Applicant Name	Product	Status	Status Reason
[Redacted]	IFP	Active	
[Redacted]	IFP	Active	
[Redacted]	IFP	Active	
[Redacted]	IFP	Application Pending Payment	
[Redacted]	IFP	Active	



[Click here](#) to view the IFP Application Status QRG.

Commissions



Commission Search:

- Commission Search displays commission details related to policies paid, charged back, and held (pending) based on member effective date or application signature date. Enter one or more search criteria in the fields below to see a list of commissions that match your criteria.
- Commission Search will also allow you to filter and search commissions between a 3-month period by month and year

Search using agent writing ID, agent name, member number, member name, or use a combination of all to refine your results.

Search Type **Report Type**

Agent Effective Date

Agent

ID	Name
----	------

ID *

Between (3-month period)

JANUARY 2026 and JANUARY 2026

SEARCH **CLEAR**

- The Commission Search Results will show the member's name and number, effective date, state the application was written for, product, agent ID, agent name, status, and reason.
- If an "in process" status is shown, click on the blue **"Information Icon"** to see an explanation of all the status codes.

If you think any commissions are pended in error (you were active, licensed and appointed at the time of sale), please contact the PHD for further assistance.



Commissions

Statements and More

This page allows you to download your commissions statements for a specific month and year, in a preferred format.

Commission Statements

Download your statement in your preferred format. An Excel report returns a maximum of 65,536 records. If your Excel statement reaches this limit please pull a Text report. A PDF report returns a maximum 15,000 records. A Text report has no limit to the number of records returned.

Year	Month	Format
2026	JANUARY	EXCEL
<input type="button" value="CLEAR"/>	<input type="button" value="DOWNLOAD"/>	

On this page, you can access information such as the **Commissions Calendar**, **Direct Deposit Information**, **Assignment of Commissions**, **Successor Agent**, **Release**, and **1099**.

Production Summary

This page allows you to view summaries for you and your downline agents, based on member effective date or application signature date.

Agent ID	Report Type
<input type="text"/>	Effective Date
Between	
JANUARY	2026 and JANUARY 2026
<input type="button" value="SEARCH"/>	<input type="button" value="CLEAR"/>



[Click here](#) to view the Commissions Overview Guide.

Book of Business

Book of Business

The book of business report aids agents in serving and retaining your customers.

The screenshot shows the Jarvis application interface. At the top, a navigation bar includes 'Home', 'Sales Tools', 'Applications', 'Commissions', 'Book of Business' (highlighted with a red box), and 'Knowledge Center'. A search bar on the right contains 'Search Jarvis'. Below the navigation bar, a breadcrumb trail reads 'Home > Book of Business'. The main heading is 'Book of Business'. A descriptive paragraph follows: 'Your Book of Business is available to aid you in serving and retaining your customers. Still receiving a paper check and not seeing your entire Book of Business? Set up direct deposit now under "Manage Account Info" to easily access your Book of Business information. Chat with PHD now if you need help setting up direct deposit. To learn more about how to use Book of Business, check out the resources at the bottom of the page.' A yellow warning box states: 'Book of Business Reports are confidential and proprietary information of UnitedHealth Group. Do not distribute or reproduce any portion without the express permission of UnitedHealth Group.' Below this is a data table with filters and controls. The table has columns: Member Name, Product, Plan Name, Plan Status, Plan Code, and Effective. One row is visible with the following data: Member Name (blurred), Product: IFP, Plan Name: UHC Bronze Essential, Plan Status: Active, Plan Code: B0001038-000-000, Effective: 01/01/2026. Controls include a 'Filters' button with a '1' indicator, 'Sort by', 'Columns', and 'Download' buttons. A filter for 'Plan Status: Active' is applied. The table shows 'Showing 15 of 500 Results' and a pagination bar with 'Previous', '1', '2', '3', '4', '5', '...', '34', and 'Next'.



[Click here](#) to view the Book of Business FAQ.

Book of Business

Member Profile Page – Through the book of business report, you will be able to support your clients through the Member Profile page. You can order a member ID card, view application and commission details, change the Primary Care Provider (PCP) for a member, view member letters and submit a Member Escalation form on behalf of your client.

Additionally, you can view your clients plan status, premium states and the agent of record.

Home > Book of Business > Member Profile

< Results

Plan UHC Bronze Essential Plan Code B0001038

Plan Status Active	Date Of Birth 1985-03-13	Member Number [REDACTED]	Agent Of Record WID: [REDACTED]
-----------------------	-----------------------------	-----------------------------	------------------------------------

Member Information Application Details Commission Details

Quick Links

- Member ID Card
- Change Provider
- Submit Member Escalation Form

Contact Information

Primary Phone Number: [REDACTED] Email: [REDACTED]

Permanent Address: [REDACTED] Mailing Address: [REDACTED] Authorized Representative: [REDACTED]

Premium Status

Premium Amount: \$ 115.44
Payment Method:
Past Due Amount: \$ 163.6
APTC Subsidy: \$ 850.00
CSR Subsidy: \$ 0.00

Current Primary Care Provider

Provider Name	Plan Effective Date	PCP Effective Date
[REDACTED]	[REDACTED]	[REDACTED]

-Select Plan- [v]
Change Provider

Member Letter History

Sort By: Select [v]

Filter

Resource	Date Delivered	Delivery Type
Invoice	2026-01-22	MAIL



Jarvis User Guide

Book of Business

Member Profile Page Continued

The Member Profile Page can be accessed through two ways:

1. The Book of Business tab
2. Jarvis homepage by clicking 'UHC Members'

Both access options are pictured below.

Book of Business Tab Access

The screenshot shows the Jarvis homepage with the 'Book of Business' tab highlighted in the navigation bar. The navigation bar includes 'Home', 'Sales Tools', 'Applications', 'Commissions', 'Book of Business', 'Knowledge Center', and a search bar. The main content area displays a welcome message, a user profile for 'IFP Agent', and three summary cards: 'Pended Applications' (0), 'Approved Applications' (0, Last 60 Days), and 'UHC Members' (1057, Active Status). A 'Quick Access' sidebar on the right shows 'Favorites (0)', 'Agent Support (10)', and a 'CMS Rules for PY26' link with a 'New' badge.

Homepage Access

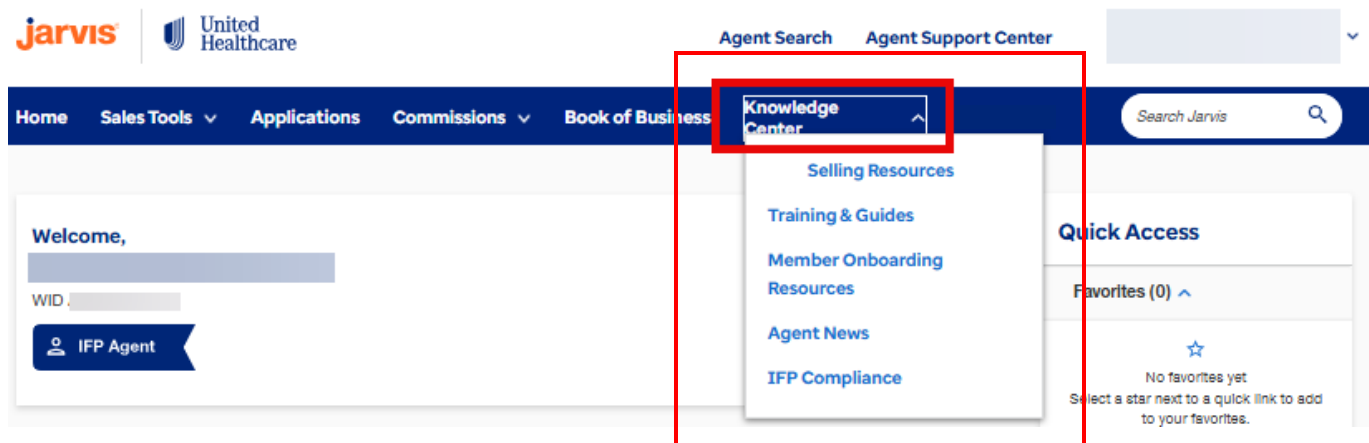
The screenshot shows the Jarvis homepage with the 'UHC Members' link in the summary card highlighted. The navigation bar includes 'Home', 'Sales Tools', 'Applications', 'Commissions', 'Book of Business', 'Knowledge Center', 'Reporting', and a search bar. The main content area displays a welcome message, a user profile for 'IFP Agent', and three summary cards: 'Pended Applications' (0), 'Approved Applications' (0, Last 60 Days), and 'UHC Members' (1057, Active Status). A 'Quick Access' sidebar on the right shows 'Favorites (0)', 'Agent Support (10)', and a 'CMS Rules for PY26' link with a 'New' badge.



[Click here](#) to view the Member Profile Page QRG.



Knowledge Center



Selling Resources

- Your one-stop shop for helpful Individual & Family Plans Enrollment Resources. These resources are designed to help you stay up-to-date with what's new, understand our network and products, and connect with potential clients

Training and Guides

- Access Agent Training, Commissions Guide, **Jarvis** User Guide, Quote and Enrollment Guide, Exchange Agent Guide, and more

Onboarding Page

- Find resources that are designed to help you proactively serve your clients once their health plan is active

Agent News

- Find communication news articles that contain updates and important information regarding UnitedHealthcare Individual & Family Plans (UHC IFP)

IFP Compliance

- Review available resources to ensure you are compliant while selling UHC IFP

