

<Mbr Prefix> <Mbr Name> <Mbr Suffix>
<Mbr Address Line 1>
<Mbr Address Line 2>
<Mbr City> <Mbr State> <Mbr Zip> <Mbr Zip4>

New look,
same great coverage

Here's your
updated health care
insurance ID card

Thank you for choosing UnitedHealthcare.

With an AARP® Medicare Supplement Plan from UnitedHealthcare, your coverage is for life* so you typically only receive a plan ID card when you first enroll. However, some information included on your original plan ID card has changed. We also made your new card easier for you to read and use, and to help your health care providers better serve you.

✓ What's new:

- **Claims mailing address.** There is a new PO Box address for paper claims, for the rare instances when you or your provider need it. Most claims are submitted electronically by providers and won't be affected by the address change.
- **More-organized information.** We've made details easier to read, including a simpler design on the back: Your insured member information is on the left side, while provider-specific information is on the right.

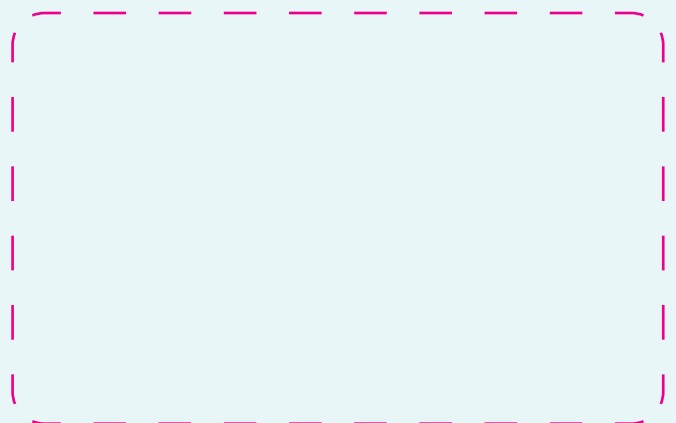
✓ What's the same:

- **Consistent coverage.** Your plan coverage stays the same, just as it has since you enrolled in your plan.
- **Guaranteed for life.** You can expect to use this updated card for as long as you continue in your current plan.*

✓ What's next:

- **Replace your old card.**
Destroy your old card and replace it with this new card.
- **Take your card with you.**
Share this new card with your providers so they have the most up-to-date information.

Continued on the back



Want a digital version of your plan ID card?

You can view, download and print your digital ID card anytime by visiting myAARPMedicare.com or through the UnitedHealthcare® mobile app. You'll also find plan benefits, claims, Explanations of Benefits (EOBs) and more. If you haven't registered yet, click on the **Register Now** link at myAARPMedicare.com to get started.

We're here with coverage you can count on to support you every step of the way. Thank you for choosing UnitedHealthcare.

Warm regards,

UnitedHealthcare Member Services

[P.S. The mailing address for complaints and grievances has also changed. Please review the enclosed information and keep it with your Certificate of Insurance.]



Scan this code
with your mobile device
to download the
UnitedHealthcare app

*As long as you continue to pay your premiums when due.

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