

IFP CONNECT



August 7, 2026

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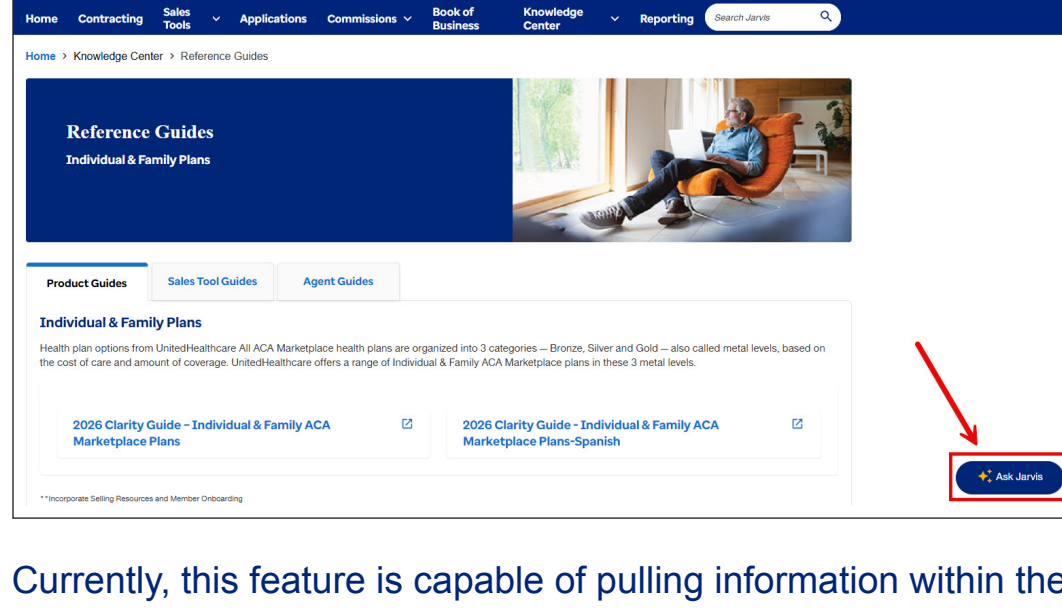
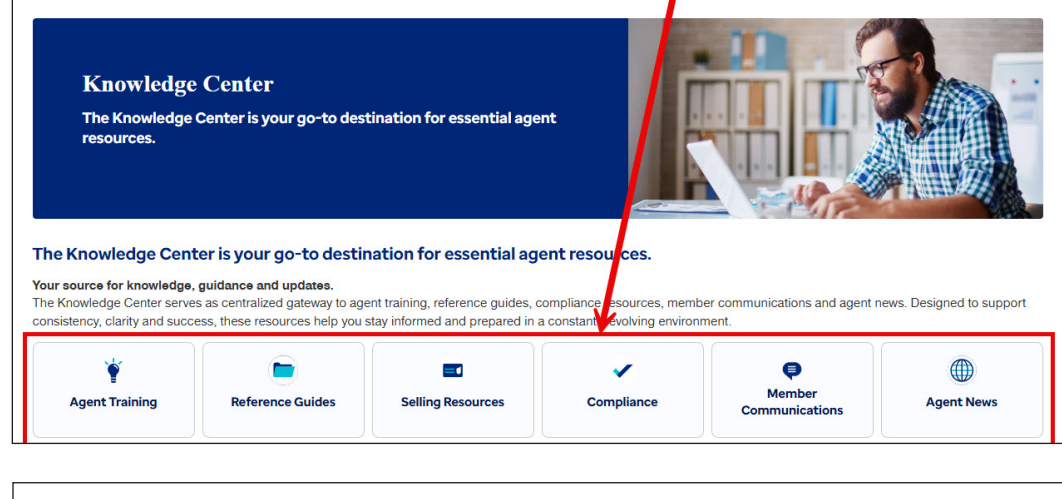
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In the Spotlight



Ask Jarvis

Ask Jarvis is an AI assistant now available to help you locate information within the Knowledge Center on Jarvis more efficiently. Simply navigate to any of the pages available under Knowledge Center and click on the “Ask Jarvis” button in the bottom right-hand corner to begin a conversation.



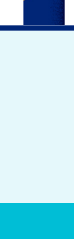
Currently, this feature is capable of pulling information within the wealth of resources available on the Knowledge Center, meaning it can address most questions from agents and brokers – but we are working hard to expand its reach to other areas of Jarvis in the future! Ask Jarvis has gone through over a year of testing with several internal teams, leading to a high rate of success and accuracy in results. We are also constantly monitoring the system and reviewing user feedback, ensuring accuracy concerns are quickly addressed.

When using Ask Jarvis, it is important to remember that some AI responses may be incorrect. Any AI-generated answers about benefits and coverage should be carefully reviewed by agents.

Try Ask Jarvis today and see how it can help you streamline your work and save time when searching for information on Jarvis!

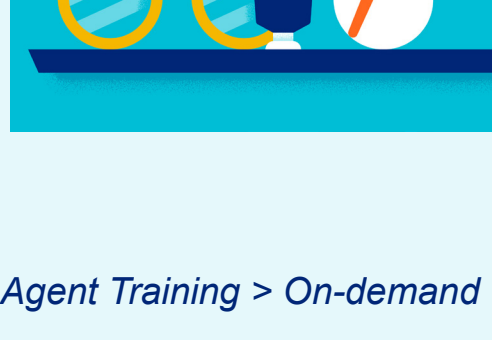
[Go to Knowledge Center](#)

Training Touchpoint



Dental & Vision module

“Back to school” is just around the corner, and many of your clients with children who need dental and/or vision checkups might appreciate a reminder from you about their benefits during this time of year! The Dental and Vision on-demand training module can help you brush up on information about what’s included in UnitedHealthcare Individual & Family plans. It contains detailed information about our dental and vision benefits, enabling you to become a valuable resource for your clients.



Complete the module by going to **Jarvis > Knowledge Center > Agent Training > On-demand Training** and launching the IFP training site.

[IFP Training](#)

Compliance Corner



Pledge of Compliance updates

Updates were recently made to items 18 and 19 in the Pledge of Compliance. All Individual & Family Plans (IFP) agents are expected to be aware of the information in the Pledge of Compliance, so if you haven’t already, be sure to review it in the Agent Guide to familiarize yourself with the foundational expectations for compliant conduct and ethical standards in the marketing and sale of UnitedHealthcare products.

The IFP Pledge of Compliance can be found in the UnitedHealthcare IFP Agent Guide, Section 2: On-Boarding and Readiness.

To view the Agent Guide, go to **Jarvis > Knowledge Center > Reference Guides > Agent Guides**.

[Agent Guides](#)

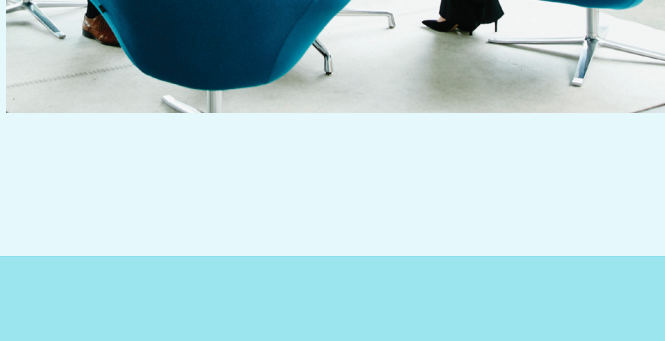
Meet IFP leadership in person at upcoming ACA events

IFP sales leadership, along with several Agency Managers, will be in attendance at two upcoming Affordable Care Act (ACA) events: the ACA Health Summit and ACA Way*. Attending one or both of these events can be a great opportunity to meet our team in person and get your questions answered as you prepare for the Open Enrollment Period (OEP). We look forward to seeing you there! Learn more about the events by following the links below.

*The ACA Health Summit and ACA Way are independently organized events and are not sponsored, endorsed, or recommended by UnitedHealthcare.

[ACA Health Summit](#)

[ACA Way](#)



Archives: See previous IFP Connect articles

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