



## Overview

This guide will help you understand which consumers may be eligible to enroll in a UnitedHealthcare D-SNP plan and determine which plans can be offered during the Integrated Care Special Enrollment Period (SEP)

## Dual Eligibles

257K

Dual Eligibles

190K

Full Dual Eligibles (74%)

7K

QMB Eligibles (3%)

59K

Partial Dual Eligibles (23%)

UHC D-SNP service area only; estimates based on June 2024 CMS.gov data

## Summary of D-SNP Enrollment Eligibility

## Any dual-eligible consumer can enroll in a UHC D-SNP plan during AEP and MA-OEP

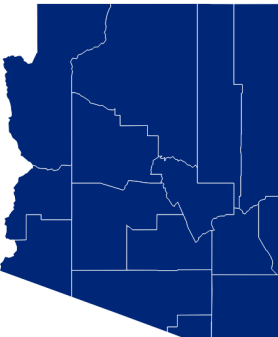
1. There are no changes to enrolling consumers in UHC Dual Complete AZ-S001 during AEP and MA-OEP. To enroll a consumer into the ALTCS/EPD plan (UHC Dual Complete AZ-Y001) during AEP or MA-OEP, the consumer must first have ALTCS/EPD Medicaid. Use the Jarvis Medicare and Medicaid Verification (MMV) tool linked on the D-SNP landing page to verify plan eligibility (see QR code above or navigate to Jarvis > Sales Tools > Medicare & Medicaid Eligibility Lookup).

## Only certain dual-eligible consumers can enroll in a UHC plan using the Integrated Care SEP (see below)

1. If your client has a UHC Medicaid plan and is Full Dual eligible (FBDE, QMB+, SLMB+), your client may be eligible for the monthly Integrated Care SEP and may enroll in UHC Dual Complete AZ-S001. Consumers must be Full Dual eligible and have the ALTCS/EPD plan (with any carrier) to enroll in UHC Dual Complete AZ-Y001. Use the MMV tool linked in the QR code above to validate your client's eligibility before you submit the application.
  - a. Full Dual eligible consumers with other Medicaid carrier will not be eligible to switch to UHC Dual Complete AZ-S001 using the Integrated Care SEP unless they switch to a UHC Medicaid plan. Consumers are subject to Medicaid open enrollment period rules to switch to a UHC Medicaid plan (see below). Full Dual eligible consumers may have the ALTCS/EPD Medicaid plan with any carrier to switch to UHC Dual Complete AZ-Y001 using the Integrated Care SEP.
2. Special circumstance SEPs still apply to all D-SNP consumers; client must be Medicaid eligible. Refer to the D-SNP Landing Page for more information (QR code or Jarvis file path above).

## 2026 Footprint

Full footprint of plans eligible to sell using the Integrated Care SEP (to UHC Medicaid Members Only)



Counties with Integrated Care SEP available

## Summary of UnitedHealthcare Medicaid Information

**Medicaid Enrollment Process:** Agents may not assist clients in signing up for a Medicaid Managed Care plan. Simply direct the client to the Medicaid enrollment number below, M-F 8am-5pm local time.

- AHCCCS Complete Care Medicaid: Call 1-855-432-7587, 8 a.m. to 5 p.m. local time, Monday - Friday
- Arizona Long Term Care System/Division of Developmental Disabilities (ALTCS/DDD): Contact your DDD Support Coordinator and request a plan change.
- Arizona Long Term Care System/Elderly and Physically Disabled (ALTCS/EPD): Call 1-888-621-6880

**Medicaid Plan Name:** UnitedHealthcare Community Plan

**Medicaid Enrollment Period:** Year Round

## Unique Considerations:

- Any Full Dual Eligible consumer located in Maricopa, Pima, Pinal, or Gila counties may enroll in the UHC Dual Complete AZ-S001 plan. Full Dual eligible consumers outside of these four counties must be enrolled in the ALTCS/DDD program.
- UHC Dual Complete AZ-Y001 is only available in the following counties: Apache, Coconino, Gila, Maricopa, Mohave, Navajo, Pinal, Yavapai.
- Medicaid Switching Opportunity: 90 days after enrollment, annually during their individual open enrollment period that coincides with their original start date, or with just cause.

## Plan Information (Click plan name for details)

Plan Name	Plan Eligibility and Overview	Is Integrated Care SEP Available?
UHC Dual Complete AZ-S001 (HMO-POS D-SNP) H0321-002-000	<b>Eligible Membership:</b> Full Dual Only (FBDE, QMB+, SLMB+) <b>Plan Focus:</b> Must have full Medicaid benefits. \$165 credit every month for OTC, plus healthy food and utilities for qualifying members.	<b>Yes</b> , consumers must be enrolled in the UHC Medicaid plan to enroll in this plan using the Integrated Care SEP
UHC Dual Complete AZ-Y001 (HMO-POS D-SNP) H0321-004-000	<b>Eligible Membership:</b> Full Dual Only (FBDE, QMB+, SLMB+) <b>WITH ALTCS/EPD</b> <b>Plan Focus:</b> For those who have an Arizona Long Term Care System (ALTCS) Elderly and Physically Disabled (EPD) Plan. After joining this plan, you'll also be enrolled in the UHC Community Plan EPD for a combined Medicare and Medicaid experience. \$307 credit every month for OTC, plus healthy food and utilities for qualifying members.	<b>Yes</b> , any Full Dual (FBDE, QMB+, SLMB+) consumer enrolled in any Medicaid carrier with ALTCS/EPD may enroll in this plan using Integrated Care SEP

The healthy food and utilities benefit is a special supplemental benefit only available to chronically ill enrollees with a qualifying condition, such as diabetes, cardiovascular disorders, chronic heart failure, chronic high blood pressure and/or chronic high cholesterol, and who also meet all applicable plan coverage criteria. There may be other qualified chronic conditions not listed.

Benefits, features and/or devices may vary by plan/area. Limitations and exclusions apply. OTC, food and utilities benefits have expiration timeframes. Confidential property of UnitedHealth Group. For Agent use only. Not intended for use as marketing materials for the general public. Do not distribute, reproduce, edit or delete any portion without express permission of UnitedHealth Group. 10.1.2025

