



Overview

This guide will help you understand which consumers are may be eligible to enroll in a UnitedHealthcare D-SNP plan and determine which plans can be offered during the Integrated Care Special Enrollment Period (SEP)

Dual Eligibles

249K

Dual Eligibles

163K

Full Dual Eligibles (65%)

45K

QMB Eligibles (18%)

42K

Partial Dual Eligibles (17%)

UHC D-SNP Service Area Only; estimates based on June 2024 CMS.gov data

Summary of D-SNP Enrollment Eligibility

Any dual-eligible consumer can enroll in a UHC D-SNP plan during AEP and MA-OEP

- To enroll a consumer into the UHC Dual Complete TN-S001 during AEP and MA-OEP, the consumer must NOT have UHC Medicaid. To enroll a consumer into the UHC Dual Complete TN-Y001 during AEP or MA-OEP, the consumer must first have UHC Long-Term Care (LTC) Medicaid. To enroll a consumer into the UHC Dual Complete TN-Y2 during AEP or MA-OEP, the consumer must have UHC Medicaid without LTC. Use the Jarvis Medicare and Medicaid Verification (MMV) tool linked on the D-SNP landing page to verify plan eligibility (see QR code above or navigate to Jarvis > Sales Tools > Medicare & Medicaid Eligibility Lookup).

Only certain dual-eligible consumers can enroll in a UHC plan using the Integrated Care SEP (see below)

- If your client has the UHC LTC Medicaid plan and is Full Dual eligible (FBDE, QMB+, SLMB+), your client may be eligible for the monthly Integrated Care SEP and may enroll in UHC Dual Complete TN-Y001 (HMO-POS D-SNP). Use the MMV tool linked in the QR code above to validate your client's eligibility before you submit the application.
 - Full Dual eligible consumers with other Medicaid carriers will not be eligible to switch to the UHC D-SNP plan using the Integrated Care SEP unless they switch to the UHC Medicaid plan. Consumers are subject to Medicaid open enrollment period rules to switch to the UHC Medicaid plan (see below).
- If your client has the UHC Medicaid plan and is Full Dual eligible (FBDE, QMB+, SLMB+), your client may be eligible for the monthly Integrated Care SEP and may enroll in UHC Dual Complete TN-Y2 (HMO-POS D-SNP). Non-Full Duals (example: LIS and QMB only) are subject to the same SEP rules as MA.
- Special circumstance SEPs still apply to all D-SNP consumers; client must be Medicaid eligible. Refer to the D-SNP Landing Page for more information (QR code or Jarvis file path above).

2026 Footprint

Full footprint of plans eligible to sell using the Integrated Care SEP (to UHC Medicaid Members Only)



Counties with Integrated Care SEP available

Summary of UnitedHealthcare Medicaid Information

To enroll in a UHC D-SNP plan using the Integrated Care SEP, clients must first enroll in the UHC Medicaid plan.

Medicaid Enrollment Process: Agents may not assist clients in signing up for a Medicaid Managed Care plan. Direct the client to the Medicaid enrollment number below. Monday to Friday 7:00 am to 6:00 pm.

- TennCare Connect: 1-855-259-0701

Medicaid Plan Name: UnitedHealthcare Community Plan

Medicaid Enrollment Period: Year Round

Unique Medicaid Considerations:

- New consumer has 90 days (after enrollment) to switch, annually during open enrollment period (West TN-March, Middle TN-May, East TN-July), or with just cause.

Plan Information (Click plan name for details)

Plan Name	Plan Eligibility and Overview	Is Integrated Care SEP Available?
UHC Dual Complete TN-Y2 (HMO-POS D-SNP) H0251-008-000	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Plan Focus: You must have UHC TennCare but NOT the CHOICES program to enroll in this plan. After joining, you'll receive a combined Medicare and Medicaid experience. \$283 credit every month for OTC, plus healthy food and utilities for qualifying members.	Yes , consumers must be enrolled in the UHC Medicaid plan to enroll in this plan using the Integrated Care SEP
UHC Dual Complete TN-Y001 (HMO-POS D-SNP) H0251-004-000	Eligible Membership: Full Dual (FBDE) WITH UHC LTC Plan Focus: You must have the TennCare LTC CHOICES program with UHC to enroll in this plan. After joining, you'll receive a combined Medicare and Medicaid experience. \$395 credit every month for OTC, plus healthy food and utilities for qualifying members.	Yes , consumers must be enrolled in the UHC LTC Medicaid plan to enroll in this plan using the Integrated Care SEP
While Integrated Care SEP Opportunities do not apply to the below plans, all special circumstance SEPs still apply. Refer to the Jarvis MMV tool for more information.		
UHC Dual Complete TN-S001 (HMO-POS D-SNP) H0251-002-000	Eligible Membership: QMB Only or Full Dual with non-Choices Waiver (QMB, FBDE WITH 1915C, QMB PLUS WITH 1915C, SLMB PLUS WITH 1915C) Plan Focus: Must be either a Qualified Medicare Beneficiary (QMB) who doesn't have full Medicaid benefits but gets all their Medicare-covered services provided at \$0, or must have a 1915c waiver and not be enrolled in CHOICES. \$251 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan