



Overview

This guide will help you understand which consumers may be eligible to enroll in a UnitedHealthcare D-SNP plan and determine which plans can be offered during the Integrated Care Special Enrollment Period (SEP)

Dual Eligibles

714K

Dual Eligibles

377K

Full Dual Eligibles (53%)

202K

QMB Eligibles (28%)

135K

Partial Dual Eligibles (19%)

UHC D-SNP Service Area Only; estimates based on June 2024 CMS.gov data

2026 Footprint

Limited footprint for one plan eligible to sell using the Integrated Care SEP (to UHC Medicaid Members Only)



■ Counties with Integrated Care SEP available
■ Counties with no Integrated Care SEP

Summary of D-SNP Enrollment Eligibility

Any dual-eligible consumer can enroll in a UHC D-SNP plan during AEP and MA-OEP

1. There are no changes to enrolling in D-SNP plans during AEP and MA-OEP. Use the Jarvis Medicare and Medicaid Verification (MMV) tool linked on the D-SNP landing page to verify plan eligibility (see QR code above or navigate to Jarvis > Sales Tools > Medicare & Medicaid Eligibility Lookup).
 - a. NOTE: MMV does not verify partial Medicaid eligibility. To verify your client's partial Medicaid eligibility, send a secure email with a copy of the applicant's Medicaid Award Letter to MandRenrollment@uhc.com. Your client can obtain a copy of the award letter from their local Department of Human Services office (877-541-7905) or yourtexasbenefits.com.

Only certain dual-eligible consumers can enroll in a UHC plan using the Integrated Care SEP (see below)

1. If your client has a UHC Medicaid plan and is Full Dual eligible (FBDE, QMB+, SLMB+), your client may be eligible for the monthly Integrated Care SEP and may enroll in UHC Dual Complete TX-S003 plan. Use the MMV tool linked in the QR code above to validate your client's eligibility before you submit the application.
 - a. Full Dual eligible consumers with other Medicaid carriers will not be eligible to switch to the UHC D-SNP plan using the Integrated Care SEP unless they switch to the UHC Medicaid plan. Consumers are subject to Medicaid open enrollment period rules to switch to the UHC Medicaid plan (see below).
2. If your client has Medicaid with any carrier, is Full Dual eligible and resides in Harris county, then your client may be eligible for the monthly Integrated Care SEP and may enroll in the UHC Dual Complete TX-Y1 plan. Use the MMV tool linked in the QR code above to validate your client's eligibility before you submit the application.
3. Non-Full Duals (example: QMB, SLMB, QI) are subject to the same SEP rules as MA.
4. Special circumstance SEPs still apply to all D-SNP consumers; client must be Medicaid eligible. Refer to the D-SNP Landing Page for more information (QR code or Jarvis file path above).

Summary of UnitedHealthcare Medicaid Information

To enroll in a UHC D-SNP plan using the Integrated Care SEP, clients must first enroll in the UHC STAR+PLUS Medicaid plan. This requirement does not apply to clients in Harris County, who can switch to UHC Dual Complete TX-Y1 without changing their STAR+PLUS plan.

Medicaid Enrollment Process: Agents may not assist clients in signing up for a Medicaid Managed Care plan. Simply direct the client to the Medicaid enrollment number below.

- TX STAR+PLUS Medicaid: 1-800-964-2777. After you choose your language, select "2" for Medicaid, then "6" for STAR+PLUS, then stay on the line to talk to an agent.

Medicaid Plan Name: UnitedHealthcare Community Plan

Medicaid Enrollment Period: Year Round

Unique Medicaid Considerations:

- UnitedHealthcare covers Medicaid members in 113 counties (see the map to the left)
- Partial consumers will not be found using MMV. If the consumer is partial, a copy of the Medicaid award letter will need to be submitted via secure email to MandRenrollment@uhc.com to process the application.

Plan Information (Click plan name for details, additional plans on the following page)

Plan Name and Sales Region	Plan Eligibility and Overview	Is Integrated Care SEP Available?
<u>UHC Dual Complete TX-S003</u> (HMO POS) H4514-021-000 Austin, DFW, East, Houston, Rio Grande Valley, San Antonio	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Plan Focus: Must have full Medicaid benefits. \$181 credit every month for OTC, plus healthy food and utilities for qualifying members.	Yes , consumers must be enrolled in the UHC Medicaid plan to enroll in this plan using the Integrated Care SEP
<u>UHC Dual Complete TX-Y1</u> (HMO POS) H3868-001-000 Harris County	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Plan Focus: For those who have full Medicaid benefits. After joining this plan, you'll also be enrolled in UHC STAR+PLUS Medicaid for a combined Medicare and Medicaid experience. \$185 credit every month for OTC, plus healthy food and utilities for qualifying members.	Yes , any Full Dual (FBDE, QMB+, SLMB+) consumer enrolled in Medicaid may enroll in this plan using Integrated Care SEP

See additional plans on the following page

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Underlined are the dual eligibles most suited for each plan.



Plan Information (Continued)

Plan Name and Sales Region**	Plan Eligibility and Overview	Is Integrated Care SEP Available?
While Integrated Care SEP Opportunities do not apply to the below plans, all special circumstance SEPs still apply. Refer to the Jarvis MMV tool for more information.		
UHC Dual Complete TX-S5 (HMO POS) H5322-046-000 Corpus Christi, DFW, El Paso, Houston excluding Harris County, San Antonio, West Texas	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Plan Focus: Must have full Medicaid benefits. \$153 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
UHC Dual Complete TX-S4 (HMO POS) H4527-054-000 Corpus Christi, El Paso	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Plan Focus: Must have full Medicaid benefits. \$143 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
UHC Dual Complete TX-D007 (HMO POS) H5322-025-000 Austin, Corpus Christi, DFW, El Paso, Houston excluding Harris County, San Antonio, West Texas	Eligible Membership: All Dual* (FBDE, QMB+, SLMB+, QMB, SLMB, QI) Plan Focus: Designed for a Qualified Medicare Beneficiary (QMB) who doesn't have full Medicaid benefits but gets all their Medicare-covered services provided at \$0. \$100 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
UHC Dual Complete TX-Q2 (HMO POS) H4527-057-000 Corpus Christi, El Paso	Eligible Membership: QMB Only Plan Focus: Must be a Qualified Medicare Beneficiary (QMB) who doesn't have full Medicaid benefits but gets all their Medicare-covered services provided at \$0. \$99 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
UHC Dual Complete TX-D01P (HMO POS) H4514-016-000 Houston excluding Harris County	Eligible Membership: All Dual* (FBDE, QMB+, SLMB+, QMB, SLMB, QI) Plan Focus: Designed for a Qualified Medicare Beneficiary (QMB) who doesn't have full Medicaid benefits but gets all their Medicare-covered services provided at \$0. \$65 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
UHC Dual Complete TX-D004 (HMO POS) H0609-052-000 Corpus Christi, DFW, San Antonio	Eligible Membership: All Dual* (FBDE, QMB+, SLMB+, QMB, SLMB, QI) Plan Focus: Designed for a Qualified Medicare Beneficiary (QMB) who doesn't have full Medicaid benefits but gets all their Medicare-covered services provided at \$0. \$60 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
UHC Dual Complete TX-D001 (PPO) H2406-050-000 El Paso	Eligible Membership: All Dual* (FBDE, QMB+, SLMB+, QMB, SLMB, QI) Plan Focus: Designed for a Qualified Medicare Beneficiary (QMB) who doesn't have full Medicaid benefits but gets all their Medicare-covered services provided at \$0. \$60 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
UHC Dual Complete TX-D003 (HMO POS) H4527-015-000 Rio Grande Valley	Eligible Membership: All Dual* (FBDE, QMB+, SLMB+, QMB, SLMB, QI) Plan Focus: Designed for a Qualified Medicare Beneficiary (QMB) who doesn't have full Medicaid benefits but gets all their Medicare-covered services provided at \$0. \$60 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
UHC Dual Complete TX-Q3 (HMO POS) H4514-024-000 Harris County	Eligible Membership: QMB Only Plan Focus: Must be a Qualified Medicare Beneficiary (QMB) who doesn't have full Medicaid benefits but gets all their Medicare-covered services provided at \$0. \$59 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
UHC Dual Complete TX-D002 (HMO POS) H4514-023-000 Austin, DFW, Houston excluding Harris County	Eligible Membership: All Dual* (FBDE, QMB+, SLMB+, QMB, SLMB, QI) Plan Focus: Designed for a Qualified Medicare Beneficiary (QMB) who doesn't have full Medicaid benefits but gets all their Medicare-covered services provided at \$0. \$53 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan

**All Dual" means any level of Dual Eligible member may sign up for the plan:
Full Dual = FBDE, QMB+, SLMB+ | QMB = QMB | Partial Dual = SLMB, QI

Underlined are the dual eligibles most suited for each plan.



Plan Information (Continued)

Plan Name and Sales Region**	Plan Eligibility and Overview	Is Integrated Care SEP Available?
<u>UHC Dual Complete TX-V010 (HMO POS)</u> H5322-038-000 Austin, Corpus Christi, DFW, El Paso, Houston excluding Harris County, San Antonio, West Texas	Eligible Membership: All Dual* (FBDE, QMB+, SLMB+, QMB, <u>SLMB</u> , <u>QI</u>) Plan Focus: Designed for those who don't have full Medicaid benefits but get help paying their Medicare Part B premium and pay some of their own Medicare-covered costs. \$53 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
<u>UHC Dual Complete TX-V005 (HMO POS)</u> H5322-026-000 Rio Grande Valley	Eligible Membership: All Dual* (FBDE, QMB+, SLMB+, QMB, <u>SLMB</u> , <u>QI</u>) Plan Focus: Designed for those who don't have full Medicaid benefits but get help paying their Medicare Part B premium and pay some of their own Medicare-covered costs. \$51 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
<u>UHC Dual Complete TX-V007 (HMO POS)</u> H0609-065-000 DFW, San Antonio	Eligible Membership: All Dual* (FBDE, QMB+, SLMB+, QMB, <u>SLMB</u> , <u>QI</u>) Plan Focus: Designed for those who don't have full Medicaid benefits but get help paying their Medicare Part B premium and pay some of their own Medicare-covered costs. \$50 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
<u>UHC Dual Complete TX-V002 (HMO POS)</u> H4527-003-000 Austin, Corpus Christi, El Paso	Eligible Membership: All Dual* (FBDE, QMB+, SLMB+, QMB, <u>SLMB</u> , <u>QI</u>) Plan Focus: Designed for those who don't have full Medicaid benefits but get help paying their Medicare Part B premium and pay some of their own Medicare-covered costs. \$50 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
<u>UHC Dual Complete TX-V01P (HMO POS)</u> H4514-018-000 Houston excluding Harris County	Eligible Membership: All Dual* (FBDE, QMB+, SLMB+, QMB, <u>SLMB</u> , <u>QI</u>) Plan Focus: Designed for those who don't have full Medicaid benefits but get help paying their Medicare Part B premium and pay some of their own Medicare-covered costs. \$44 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan

The healthy food and utilities benefit is a special supplemental benefit only available to chronically ill enrollees with a qualifying condition, such as diabetes, cardiovascular disorders, chronic heart failure, chronic high blood pressure and/or chronic high cholesterol, and who also meet all applicable plan coverage criteria. There may be other qualified chronic conditions not listed.

**All Dual" means any level of Dual Eligible member may sign up for the plan:
 Full Dual = FBDE, QMB+, SLMB+ | QMB = QMB | Partial Dual = SLMB, QI

Underlined are the dual eligibles most suited for each plan.