



Overview

This guide will help you understand which consumers may be eligible to enroll in a UnitedHealthcare D-SNP plan and outline alternative Special Enrollment Period (SEP) options for plans that do not qualify for the Integrated Care SEP.

Dual Eligibles

85K

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46K

Full Dual Eligibles (54%)

21K

QMB Eligibles (25%)

18K

Partial Dual Eligibles (21%)

UHC D-SNP Service Area Only; estimates based on June 2024 CMS.gov data

2026 Footprint

Unable to sell any duals during monthly Integrated Care SEP.



Counties with no Integrated Care SEP

Summary of D-SNP Enrollment Eligibility

Any dual-eligible consumer can enroll in a UHC D-SNP plan during AEP and MA-OEP

1. There are no changes to enrolling in D-SNP plans during AEP and MA-OEP. Use the Jarvis Medicare and Medicaid Verification (MMV) tool linked on the D-SNP landing page to verify plan eligibility (see QR code above or navigate to Jarvis > Sales Tools > Medicare & Medicaid Eligibility Lookup).

1. NOTE: MMV does not verify partial Medicaid eligibility. To verify your client's partial Medicaid eligibility, send a secure email with a copy of the applicant's Medicaid Award Letter to MandRenrollment@uhc.com. Your client can obtain a copy of the award letter from their local county office or the West Virginia Department of Health & Human Services.

Dual-eligible consumers are limited to special circumstances SEPs (see below)

1. Special circumstance SEPs still apply to all D-SNP consumers; client must be Medicaid eligible. Refer to the D-SNP Landing Page for more information (QR code or Jarvis file path above). Special circumstance SEPs include (but are not limited to) your client:
 - a. Being eligible for Medicare prior to turning 65 and is now turning 65 (IEP2).
 - b. Losing coverage from an employer.
 - c. Moving outside of the service area for the current plan or into the service area of a new plan.
 - d. Moving into a long-term care facility, such as a nursing home.
 - e. Moving out of a long-term care facility, such as a nursing home.
 - f. Recently had a change in or is no longer eligible for Extra Help paying for Medicare prescription drug coverage or Medicaid.
 - g. Was affected by a weather-related emergency or major disaster (as declared by the Federal Emergency Management Agency (FEMA)).
 - h. Enrolled in a plan by Medicare (or the state) and wants to choose a different plan within 3 months.
 - i. Delayed enrollment into Medicare Part B and now has Part B (ICEP-Delayed Part B).
 - j. Recently enrolled in a Medicare Advantage plan for the first time and wants to make a change during the first 3 months of enrollment.

Unique Medicaid Considerations

- Partial consumers will not be found using the UHC Medicare and Medicaid Verification (MMV) tool on Jarvis. If the consumer is partial, please contact the Producer Help Desk (PHD) at 1-888-381-8581, to verify your client's D-SNP eligibility.

Plan Information (Click plan name for details)

Plan Name	Plan Eligibility and Overview	SEP Sales Opportunity
UHC Dual Complete WV-S2 (PPO D-SNP) H2001-082-000	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Plan Focus: Must have full Medicaid benefits. \$192 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
UHC Dual Complete WV-S001 (PPO D-SNP) H2001-030-000	Eligible Membership: Full Dual or QMB Only (FBDE, QMB+, SLMB+, QMB) Plan Focus: Designed for a Qualified Medicare Beneficiary (QMB) who doesn't have full Medicaid benefits but gets all their Medicare-covered services provided at \$0. \$106 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan
UHC Dual Complete WV-V001 (PPO D-SNP) H2001-061-000	Eligible Membership: All Dual* (FBDE, QMB+, SLMB+, QMB, SLMB, QI) Plan Focus: Designed for those who don't have full Medicaid benefits but get help paying their Medicare Part B premium and pay some of their own Medicare-covered costs. \$91 credit every month for OTC, plus healthy food and utilities for qualifying members.	Limited - Outside of AEP and MA-OEP, consumers are limited to special circumstance SEPs to enroll in this plan

The healthy food and utilities benefit is a special supplemental benefit only available to chronically ill enrollees with a qualifying condition, such as diabetes, cardiovascular disorders, chronic heart failure, chronic high blood pressure and/or chronic high cholesterol, and who also meet all applicable plan coverage criteria. There may be other qualified chronic conditions not listed.

**All Dual" means any level of Dual Eligible member may sign up for the plan:
Full Dual = FBDE, QMB+, SLMB+ | QMB = QMB | Partial Dual = SLMB, QI

Underlined are the dual eligibles most suited for each plan.