



Overview

This guide will help you understand key changes for D-SNP enrollment eligibility beginning January 2027, as well as which consumers may be eligible to enroll in a UnitedHealthcare D-SNP and how to enroll.

Dual Eligibles

260K

Dual Eligibles

193K

Full Dual Eligibles (74%)

8K

QMB Eligibles (3%)

58K

Partial Dual Eligibles (23%)

UHC D-SNP Service Area Only; estimates based on June 2026 CMS.gov data

Summary of 2027 Enrollment Requirements

New 2027 CMS Alignment Requirements Apply in Arizona

- In 2027, there are new exclusively aligned enrollment CMS requirements for Full Dual eligibles (FBDE, QMB+, SLMB+) where UHC offers managed Medicaid:
 - One Full Dual Plan Option per Service Area. Full dual members will have only one UHC plan available per service area. If a consumer has ALTCS-EPD, they are eligible to join UHC Dual Complete AZ-YL; if a consumer is full dual, but does not have LTSS, then they are eligible to join UHC Dual Complete AZ-S001.
 - New Full Dual Enrollees Will Be Aligned with UHC for Both Medicare and Medicaid. Full Dual members who newly enroll in a UHC D-SNP must be enrolled with UHC for both their Medicare and Medicaid coverage. If a member joins a UHC D-SNP and is enrolled in a different Medicaid plan, their Medicaid coverage will transition to UHC's Medicaid plan after D-SNP enrollment. **Note: Consumers must already be enrolled in Medicaid before enrolling in a Full Dual D-SNP.**

Any Dual-Eligible Consumer Can Enroll During AEP And MA-OEP, With Limitations During SEP

- See Plan Information table below for SEP enrollment availability detail by plan. Use the Jarvis Medicare and Medicaid Verification (MMV) tool to verify plan eligibility before you submit the application. Navigate to Jarvis > Sales Tools > Medicare & Medicaid Eligibility Lookup.

Summary of Medicaid Requirements

To enroll in a UHC D-SNP, consumers must be enrolled in a Medicaid plan.

Medicaid Enrollment Process: Agents may not assist clients in signing up for a Medicaid Managed Care plan. Simply direct the client to the Medicaid enrollment number below, M-F 8am-5pm local time.

- AHCCCS Complete Care Medicaid. Call 1-855-432-7587, 8am to 5pm local time, Monday – Friday
- Arizona Long Term Care System / Division of Developmental Disabilities (ALTCS / DDD): Contact your DDD Support Coordinator and request a plan change.
- Arizona Long Term Care System / Elderly and Physically Disabled (ALTCS / EPD): Call 1-888-621-6880

Medicaid Plan Name: UnitedHealthcare Community Plan

Unique Considerations:

- Any Full Dual Eligible consumer located in Maricopa, Pima, Pinal or Gila counties may enroll in the UHC Dual Complete AZ-S001 plan. Full Dual eligible consumers outside of these four counties must be enrolled in the ALTCS / DDD program.

2027 Footprint



■ **Medicare-First Counties;**
 New members will be enrolled in UHC Medicaid

Plan Information

Plan Name	Enrollment Eligibility Requirements	SEP Options
UHC Dual Complete AZ-YL (HMO-POS) H0321-004-000	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) <u>with ALTCS-EPD</u> Plan Focus: Must have full Medicaid benefits and Arizona Long Term Care System (ALTCS) Elderly and Physically Disabled (EPD) Plan. Joining this plan will also enroll you in UHC Community Plan EPD for a combined Medicare and Medicaid experience.	Integrated Care SEP: Full dual consumers are eligible to join this plan outside of AEP and OEP using the Integrated Care SEP, in addition to special circumstance SEPs.
UHC Dual Complete AZ-S001 (HMO-POS) H0321-002-000	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Plan Focus: Must have full Medicaid benefits. For AHCCCS Complete Care (ACC) members located in Maricopa, Pima, Pinal, or Gila counties. For Arizona Long Term Care System-Division of Developmental Disabilities (ALTCS-DDD) program members statewide.	Integrated Care SEP: Full dual consumers are eligible to join this plan outside of AEP and OEP using the Integrated Care SEP, in addition to special circumstance SEPs.