



Overview

This guide will help you understand key changes for D-SNP enrollment eligibility beginning January 2027, as well as which consumers may be eligible to enroll in a UnitedHealthcare D-SNP and how to enroll.

Dual Eligibles

728K

Dual Eligibles

378K

Full Dual Eligibles (52%)

219K

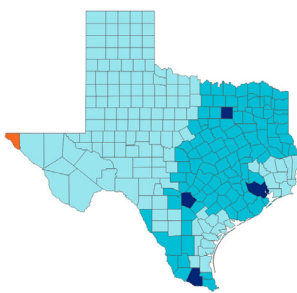
QMB Eligibles (30%)

131K

Partial Dual Eligibles (18%)

UHC D-SNP Service Area Only; estimates based on June 2026 CMS.gov data

2027 UHC Footprint



- Medicare-First Counties:** No restriction on UHC enrollment
- Medicaid-First Counties:** UHC STAR+PLUS required for new full dual enrollment
- No UHC Medicaid:** No New Enrollment Restrictions
- Frozen Full Dual Enrollment**

New 2027 Enrollment Requirements

For Full Dual consumers (FBDE, SLMB+, QMB+) there are two new CMS enrollment requirements where UHC has Managed Medicaid (STAR+PLUS):

- One Full Dual Plan per Service Area.** Where UHC has STAR+PLUS, full dual members (FBDE, QMB+, SLMB+) will have only one UHC plan available per service area (excluding LTSS plans). As a result, select plans will no longer accept full dual enrollments in 2027 (see Plan Information table below).
- Full Dual Enrollment Must be Aligned.** Where UHC has STAR+PLUS, new full dual enrollees must be aligned and follow a Medicare-First or Medicaid-First pathway, depending on the plan. Existing members will remain in their current plan.
 - Medicare-First Enrollment (Bexar, Dallas, Harris, Hidalgo Counties).** If an enrollee is in a Medicare-First county, then enrolling in the UHC D-SNP will auto-enroll them in UHC STAR+PLUS.
 - Medicaid-First Enrollment (All Other STAR+PLUS Counties).** If an enrollee is outside of the four counties listed in 'Medicare-First,' but within UHC's STAR+PLUS footprint, then they must enroll in UHC STAR+PLUS before they can enroll in the UHC D-SNP.
 - UHC STAR+PLUS Enrollment.** Agents may not assist clients in signing up for STAR+PLUS. Simply direct the client to the following TX Medicaid number: 1-800-964-2777. After the consumer chooses their language, select "2" for Medicaid, then "6" for STAR+PLUS, then stay on the line to talk to an agent.

Note: These changes do not apply to Full Dual consumers outside UHC STAR+PLUS's footprint or Partial consumers (QMB, SLMB, QI) in any part of the State.

Use the Jarvis Medicare and Medicaid Verification (MMV) tool linked on the D-SNP landing page to verify plan eligibility; see QR code above or navigate to Jarvis > Sales Tools > Medicare & Medicaid Eligibility Lookup). **Note:** MMV does not verify partial Medicaid eligibility. To verify your client's partial Medicaid eligibility, send a secure email with a copy of the applicant's Medicaid Award Letter to MandRenrollment@uhc.com. Your client can obtain a copy of the award letter from their local Department of Human Services office (877-541-7905) or yourtexasbenefits.com.

Summary of Medicaid Enrollment Information

Consumers must have Medicaid to enroll in a full dual D-SNP. To enroll in UHC Dual Complete TX-YL2 or UHC Dual Complete TX-S6, the consumer must be enrolled in UHC STAR+PLUS.

Medicaid Enrollment Process: Agents may not assist clients in signing up for a Medicaid Managed Care plan. Simply direct the client to the Medicaid enrollment number below.

- TX STAR+PLUS Medicaid:** 1-800-964-2777; after you choose your language, select "2" for Medicaid, then "6" for STAR+PLUS, then stay on the line to talk to an agent.

Medicaid Plan Name: UnitedHealthcare Community Plan

Medicaid Open Enrollment / Plan Switch Period: Medicaid members may change plans at any time through the Texas Enrollment Broker; Texas does not use a traditional annual Medicaid MCO Open Enrollment for STAR+PLUS switching.

Plan Information

Plan Name	Enrollment Eligibility Requirements	SEP Options:
UHC Dual Complete TX-Y1 (HMO-POS) H3868-001-000 Bexar, Dallas, Harris, Hidalgo Counties	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Plan Focus: Must have full Medicaid benefits. Joining this plan will also enroll a member in UHC STAR+PLUS for a combined Medicare and Medicaid experience.	Integrated Care SEP: Full dual consumers are eligible to join this plan outside of AEP and OEP using the Integrated Care SEP, in addition to special circumstance SEPs.
UHC Dual Complete TX-YL2 (HMO-POS) H3868-007-000 Dallas-Fort Worth Area (excluding Dallas County); Houston Area (excluding Harris, Chambers, and Liberty counties); Rio Grande Valley and South Texas (excluding Hidalgo County); East Texas; and the Austin-San Antonio Corridor (excluding Bexar County).	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) with LTSS Must Have UHC STAR+PLUS Medicaid Plan Focus: Must have full Medicaid benefits and be enrolled in UHC STAR+PLUS. This plan is for STAR+PLUS enrollees in the STAR+PLUS waiver or nursing facilities.	Integrated Care SEP: Full dual consumers are eligible to join this plan outside of AEP and OEP using the Integrated Care SEP, in addition to special circumstance SEPs. Consumers must have UHC STAR+PLUS Medicaid to enroll.
UHC Dual Complete TX-S6 (HMO-POS) H3868-004-001 Dallas-Fort Worth Area (excluding Dallas County), Houston Area (excluding Harris County), Rio Grande Valley (excluding Hidalgo County), East Texas, San Antonio Area (excluding Bexar County), and South Texas (excluding Hidalgo County)	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Must Have UHC STAR+PLUS Plan Focus: Must have full Medicaid benefits and be enrolled in UHC STAR+PLUS to join this plan.	Integrated Care SEP: Full dual consumers are eligible to join this plan outside of AEP and OEP using the Integrated Care SEP, in addition to special circumstance SEPs. Consumers must have UHC STAR+PLUS Medicaid to enroll.



Plan Information (Continued)

Plan Name	Enrollment Eligibility Requirements	SEP Options
UHC Dual Complete TX-S6 (HMO-POS) H3868-004-002 Bastrop, Bell, Blanco, Bosque, Brazos, Burleson, Burnet, Caldwell, Colorado, Coryell, DeWitt, Erath, Falls, Fayette, Freestone, Gillespie, Gonzales, Grimes, Hamilton, Hays, Hill, Jackson, Lampasas, Lavaca, Lee, Leon, Limestone, Llano, Madison, McLennan, Milam, Mills, Robertson, San Saba, Somervell, Travis, Washington, Williamson	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Must Have UHC STAR+PLUS Plan Focus: Must have full Medicaid benefits and be enrolled in UHC STAR+PLUS to join this plan.	Integrated Care SEP: Full dual consumers are eligible to join this plan outside of AEP and OEP using the Integrated Care SEP, in addition to special circumstance SEPs. Consumers must have UHC STAR+PLUS Medicaid to enroll.
UHC Dual Complete TX-S4 (HMO-POS) H4527-060-001 Aransas, Bee, Jim Wells, Kleberg, Nueces, San Patricio	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Plan Focus: Must have full Medicaid benefits.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.
UHC Dual Complete TX-S5 (HMO-POS) H5322-046-000 Texas Panhandle (excluding Dallam, Hartley, Oldham, Sherman, Lipscomb, Ochiltree, Hemphill, Wheeler, and Donley counties); South Plains; Permian Basin; North Central Texas (excluding the Dallas-Fort Worth Metroplex); Southeast Texas (excluding Jefferson County); Coastal Bend (excluding Nueces County); Hill Country (excluding Bexar County); Concho Valley; and South Texas	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Plan Focus: Must have full Medicaid benefits.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.
UHC Dual Complete TX-Q4 (HMO-POS) H0609-052-000 Aransas, Bee, Jim Wells, Kleberg, Nueces, San Patricio	Eligible Membership: All Dual (FBDE, QMB+, SLMB+, QMB, SLMB, QI) Plan Focus: Designed for Qualified Medicare Beneficiaries (QMBs) with \$0 Medicare-covered services but not full Medicaid.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.
UHC Dual Complete TX-Q5 (PPO) H2406-050-000 El Paso County Only	Eligible Membership: All Dual (FBDE, QMB+, SLMB+, QMB, SLMB, QI) Plan Focus: Designed for Qualified Medicare Beneficiaries (QMBs) with \$0 Medicare-covered services but not full Medicaid. Frozen Full Dual Enrollment: Starting January 1, 2027, this plan is not accepting new full Medicaid recipients in El Paso county.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs. This plan is no longer accepting full Medicaid recipients.
UHC Dual Complete TX-Q7 (HMO-POS) H4514-023-000 Chambers, Jefferson, Liberty, Polk Counties Only	Eligible Membership: All Dual (FBDE, QMB+, SLMB+, QMB, SLMB, QI) Plan Focus: Designed for Qualified Medicare Beneficiaries (QMBs) with \$0 Medicare-covered services but not full Medicaid.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.
UHC Dual Complete TX-Q8 (HMO-POS) H5322-025-000 Texas Panhandle (excluding Dallam, Donley, Hall, Hartley, Hemphill, Lipscomb, Ochiltree, Oldham, Parmer, Sherman, and Wheeler counties); South Plains and Permian Basin (excluding Crane, Gaines, Glasscock, Loving, Pecos, Reeves, Upton, Ward, Winkler, and Yoakum counties); North Central Texas (excluding the Dallas-Fort Worth Metroplex); Southeast Texas (excluding Jefferson County); Coastal Bend (excluding Nueces County); Hill Country (excluding Bexar County); and South Texas.	Eligible Membership: All Dual (FBDE, QMB+, SLMB+, QMB, SLMB, QI) Plan Focus: Designed for Qualified Medicare Beneficiaries (QMBs) with \$0 Medicare-covered services but not full Medicaid.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.
UHC Dual Complete TX-Q6 (HMO-POS) H3868-003-001 Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, Wilson	Eligible Membership: QMB or Partial (QMB, SLMB, QI) Plan Focus: Designed for Qualified Medicare Beneficiaries (QMBs) with \$0 Medicare-covered services but not full Medicaid.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.
UHC Dual Complete TX-Q6 (HMO-POS) H3868-003-002 Bastrop, Burnet, Caldwell, Cameron, Collin, Dallas, Duval, Ellis, Fayette, Hays, Hidalgo, Hunt, Jim Hogg, Kaufman, Lee, Maverick, McMullen, Navarro, Rockwall, Starr, Travis, Webb, Willacy, Williamson, Zapata	Eligible Membership: QMB or Partial (QMB, SLMB, QI) Plan Focus: Designed for Qualified Medicare Beneficiaries (QMBs) with \$0 Medicare-covered services but not full Medicaid.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.

Underlined are the dual eligibles most suited for each plan.



Plan Information (Continued)

Plan Name	Enrollment Eligibility Requirements	SEP Options:
UHC Dual Complete TX-Q6 (HMO-POS) H3868-003-003 East Texas; Dallas-Fort Worth Area (excluding Dallas, Collin, Ellis, Kaufman, Navarro, and Rockwall counties); Houston Area and Gulf Coast (excluding Chambers and Liberty counties); and Central Texas/Hill Country (excluding Bexar, Burnet, Hays, Kendall, Travis, Williamson, and Wilson counties).	Eligible Membership: QMB or Partial (<u>QMB</u>, SLMB, QI) Plan Focus: Must be a Qualified Medicare Beneficiary with \$0 Medicare-covered services but not full Medicaid.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.
UHC Dual Complete TX-Q2 (HMO-POS) H4527-057-000 Aransas, Bee, El Paso, Jim Wells, Kleberg, Nueces, San Patricio	Eligible Membership: QMB Only (<u>QMB</u>) Plan Only: Must be a Qualified Medicare Beneficiary with \$0 Medicare-covered services but not full Medicaid.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.
UHC Dual Advantage TX-V2 (HMO-POS) H4527-003-000 Aransas, Bee, El Paso, Jim Wells, Kleberg, Nueces, San Patricio	Eligible Membership: All Dual (FBDE, QMB+, SLMB+, QMB, <u>SLMB</u>, <u>QI</u>) Plan Focus: Designed for partial Medicaid recipients who get help with their Medicare Part B premium and pay some of their Medicare-covered costs. Frozen Full Dual Enrollment in El Paso: Starting January 1, 2027, this plan is not new accepting full Medicaid recipients in El Paso county.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs. This plan is no longer accepting full dual recipients in El Paso.
UHC Dual Advantage TX-V10 (HMO-POS) H5322-038-000 Texas Panhandle (excluding Dallam, Donley, Hall, Hartley, Hemphill, Lipscomb, Ochiltree, Oldham, Parmer, Sherman, and Wheeler counties); South Plains and Permian Basin (excluding Crane, Gaines, Glasscock, Loving, Pecos, Reeves, Upton, Ward, Winkler, and Yoakum counties); North Central Texas (including Archer, Baylor, Clay, Eastland, Jack, Palo Pinto, and Wichita counties); Southeast Texas (including Hardin, Jasper, Orange, San Jacinto, Tyler, and Walker counties); Coastal Bend (including Calhoun, Goliad, Refugio, and Victoria counties); Hill Country (including Kerr and Uvalde counties); Concho Valley (including Tom Green County); and South Texas (including Brooks, Dimmit, Frio, Karnes, Kenedy, La Salle, and Zavala counties).	Eligible Membership: All Dual (FBDE, QMB+, SLMB+, QMB, <u>SLMB</u>, <u>QI</u>) Plan Focus: Designed for partial Medicaid recipients who get help with their Medicare Part B premium and pay some of their Medicare-covered costs.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.
UHC Dual Advantage TX-V11 (HMO-POS) H3868-005-000 Dallas-Fort Worth Area (excluding Denton, Wise, Cooke, Grayson, Fannin, and Hunt counties); East Texas; Houston Area and Gulf Coast (excluding Chambers, Liberty, and Jefferson counties); Central Texas and Hill Country; Rio Grande Valley (including Cameron, Hidalgo, Starr, and Willacy counties); and South Texas (including Atascosa, Bandera, Bexar, Comal, Duval, Guadalupe, Jim Hogg, Maverick, Medina, Webb, Wilson, and Zapata counties).	Eligible Membership: Partial Dual Only (<u>SLMB</u>, <u>QI</u>) Plan Focus: For those with partial Medicaid benefits who get help paying their Medicare Part B premium and pay some of their own Medicare-covered costs.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.
UHC Dual Complete TX-S001 (RPPO) R6801-011-000 Statewide	Eligible Membership: Full Dual or QMB Only (<u>QMB+</u>, <u>SLMB+</u>, <u>QMB</u>) Frozen Enrollment: Starting January 1, 2027, this plan is not accepting full Medicaid recipients in counties where UHC offers UHC STAR+PLUS. Plan Focus: Must either have full Medicaid or be a Qualified Medicare Beneficiary with \$0 Medicare-covered services.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.
UHC Dual Complete TX-S4 (HMO-POS) H4527-060-002 El Paso County Only	Frozen Enrollment: This plan is not accepting new members starting January 1, 2027.	N/A: This plan is not accepting new members starting January 1, 2027.

Underlined are the dual eligibles most suited for each plan.