



Overview

This guide will help you understand key changes for D-SNP enrollment eligibility beginning January 2027, as well as which consumers may be eligible to enroll in a UnitedHealthcare D-SNP and how to enroll.

Dual Eligibles

237K

Dual Eligibles

150K

Full Dual Eligibles (63%)

59K

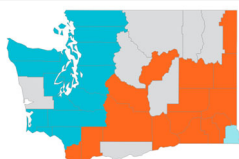
QMB Eligibles (25%)

28K

Partial Dual Eligibles (12%)

UHC D-SNP Service Area Only; estimates based on June 2026 CMS.gov data

2027 Footprint



- Medicaid-First Counties:** New Enrollees Must Have UHC Medicaid
- No UHC Medicaid:** New Enrollment Frozen for Some Plans
- Counties with No UHC D-SNP**

Summary of 2027 Enrollment Requirements

New 2027 Alignment Requirements Apply in Washington

- In 2027, there are new exclusively aligned enrollment CMS requirements for Full Dual eligibles (FBDE, QMB+, SLMB+) where UHC offers managed Medicaid. New requirements for Full Dual eligibles are:
 - One Full Dual Plan Option per Service Area. Full dual members will have only one UHC plan available per service area. Select plans will no longer accept full dual enrollments in 2027.
 - New Full Dual Enrollment in UHC Dual Complete WA-S4 and UHC Dual Complete WA-S6 Must First Enroll in UHC BH Medicaid. New full dual enrollees in UHC Dual Complete WA-S4 and UHC Dual Complete WA-S6 must enroll in UHC's Medicaid plan before they can enroll in the D-SNP (detail on how to enroll is included below). Existing members can remain in their current Medicaid plan.

Use the Jarvis Medicare and Medicaid Verification Tool (MMV) to Verify Plan Eligibility Before You Submit the Application; See QR code above or navigate to Jarvis > Sales Tools > Medicare & Medicaid Eligibility Lookup.

Summary of UnitedHealthcare Medicaid Information

To enroll in UHC Dual Complete WA-S4 or UHC Dual Complete WA-S6, clients must first enroll in UHC's Managed Medicaid plan.

Medicaid Enrollment Process: Agents may not assist clients in signing up for a Medicaid Managed Care plan. Simply direct the client to the Medicaid enrollment resources below.

- WA Medicaid: 1-800-562-3022
- WA Apple Health: 1-855-923-4633; after you choose your language, select "3" for Apple Health, then stay on the line to talk to an agent.
- Navigators: Navigators are available to assist clients in enrolling into a Medicaid plan. Visit <https://www.wahealthplanfinder.org> for more information.

Medicaid Plan Name: UnitedHealthcare Community Plan

Medicaid Plan Switching: There are several ways to switch your Medicaid plan:

- Change your plan on the Washington Healthplanfinder website: <https://www.wahealthplanfinder.org>
- Visit the ProviderOne client portal: <https://waproviderone.org/client>
- Request a change online: <https://fortress.wa.gov/hca/p1contactus/home/client>
- Call HCA: 1-800-562-3022 (TRS: 711)

Plan Information

Plan Name	Enrollment Eligibility Requirements	SEP Options
<u>UHC Dual Complete WA-S4</u> (HMO-POS) H5008-020-000	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Must have UHC BH Medicaid Plan Focus: Must have full Medicaid benefits and an Apple Health (BH Medicaid) plan with UHC to enroll in this plan.	Integrated Care SEP: Full dual consumers are eligible to join this plan outside of AEP and OEP using the Integrated Care SEP, in addition to special circumstance SEPs. Consumers must have UHC BH Medicaid to enroll.
<u>UHC Dual Complete WA-S6</u> (HMO-POS) H5008-002-000 <i>*Frozen for new enrollment in King, Pierce & Snohomish counties*</i>	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Must have UHC BH Medicaid Plan Focus: Must have full Medicaid benefits and an Apple Health (BH Medicaid) plan with UHC to enroll in this plan.	Integrated Care SEP: Full dual consumers are eligible to join this plan outside of AEP and OEP using the Integrated Care SEP, in addition to special circumstance SEPs. Consumers must have UHC BH Medicaid to enroll.
<u>UHC Dual Complete WA-S3</u> (HMO-POS) H5008-018-000	Eligible Membership: Full Dual Only (FBDE, QMB+, SLMB+) Plan Focus: Must have full Medicaid benefits.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.
<u>UHC Dual Complete WA-Q2</u> (HMO-POS) H5008-019-000	Eligible Membership: QMB or Partial (QMB, SLMB, QI) Plan Focus: Must be a Qualified Medicare Beneficiary with \$0 Medicare-covered services but not full Medicaid.	Limited SEPs: Outside of AEP and OEP, consumers are limited to special circumstance SEPs.

Frozen Plans - The following plans are not accepting new members starting January 1, 2027: UHC Dual Advantage WA-V1 (H5008-015-000) UHC Dual Compete WA-S5 (H2001-051-000), UHC Dual Complete WA-S1 (H2001-078-000), UHC Dual Complete WA-Q1 (H2001-079-000), UHC Dual Advantage WA-V2 (H2001-080-000) and UHC Dual Complete WA-S2 (H2001-081-000).